

Minutes of Rolle Patient Participation Group Meeting : Tuesday 1st Aug 2017

1. **Present:** Bob Bryant, Wendy Malone, Gerald Smith, Prue Mitchell , George Alexander, Christine Stredwick , Linda Kay, Rachel Laybourne (minutes)

2. **Apologies:** Ann Membery, Edward Wilkinson,

3. **Welcome New members**

Christine had contacted 3 potential new members. Bob mentioned that at the last meeting they had discussed the possibility of emailing out to all patients, RL to ask LK about if this was being done

Action: RL to ask LK if there is a plan to email patients to ask if they would like to join PPG.

ACTION: RL to post on Practice facebook page to explain about PPG (meet monthly, communication medium between patients and Practice) and ask if anyone like to join and come along to meetings.

4. **Review of July Educational event held at Exmouth Library.**

It was felt that whilst the talk went well and everyone appreciated Dr Willcock taking the time to do this, it was badly supported despite good advertisement by posters and social media. A discussion took place about this and what could be done better, for example the time of the talk may have had an effect as previous evening talks have been better supported.

5. **Next Education Evening “what subject and when”**

The next suggested talk is “Functional medicine” by Dr Charlotte Chandler. Prue explained the staff and GP’s at Rolle have recently received this talk. The PPG said they were happy to continue providing and arranging the talks but had felt despondent with the recent attendance. Prue suggested she talk to the GP’s at a meeting being held today to see if they would like the talks and if so what subjects they would suggest. It was also suggested we ask the patients via facebook if there is a subject they would like.

ACTION: RL to post on facebook page to ask if there are any particular subjects patients would like talks on.

ACTION: Prue speak to partners to ask if they would like the talks and if so what they would suggest the topic as.

6. **Mindfulness Course for Rolle patients**

Prue explained to the board that this had been discussed by the GP’s at their meeting last week and that they were very keen to go ahead with this. They had already started to put together a list of patients they feel would benefit. The course is for 8 weeks run by Gail Leeder, Clinical psychologist costing £160 pp, suggesting around 10 patients, the finance for this would come from the PPG via the legacy money. The proposed start time for this would be the first 2 weeks in October .Gail initially would assess patients to see if they were

suitable and it was felt this would be a good time for her to discuss whether they were able/willing to pay a voluntary contribution, a discussion took place around this as it was felt they would not want to discriminate or prevent attendance by those who could not afford to pay- the PPG said if this was the case they would want to fund it all. A discussion around mindfulness and its benefits took place

ACTION: Prue to forward to Bob the email from Gail Leeder

7. Practice managers session

Bob told the Linda and group he was very pleased with recent contact he had had with a member of staff in the prescribing team at Rolle.

Linda said Fergus Bostock our registrar would be receiving a contract to be a salaried GP here starting in October, in the meantime he will be covering holidays over the summer. Our other registrar Sarah Andrews will be staying for another year as she is on an extended leadership course.

8. Feedback on CCG and other meetings attended by members of Rolle PPG

The members who attend the meeting were not here today but Bob advised the group that it was not going well as they did not feel part of it as they do here at the practice so one member had already resigned and one was going to.

A visit to the Budleigh Hub was discussed. The GP's from Rolle are going to visit thereon the 7th September and the PPG were welcome to go too, although they may want to arrange another date to visit

9. Report from Treasurer (Ann)/ Fund raising

Ann was not present today. Bob advised there is currently £1,248 in the bank account. Prue thanked the group for the centrifuge.

10. Any other business

Prue showed the group a collection of teapots which a patient had given to the surgery to sell . A discussion took place around this and how to do this. It was decided they would be offered to staff first and then be sold on ebay (one of the doctors partners may kindly do this for us)

11. Review of the outcome of the latest NHS survey of the Practice to be led by the practice Manager.

A document with the results of the latest NHS survey of the Practice was handed out and reviewed. The results were similar to before, above average, the national average is 73 and we were 76. We scored slightly below for practitioner of choice and this was discussed and examples of occasions when it is not always possible to see the GP of your choice. It was generally felt that the report was good and there were no suggestions made other than a suggestion of an open morning perhaps on a Saturday where patients could come and have a look around and speak to staff and coffee and tea could be served in the waiting room.

ACTION: Discuss the opening morning at the next meeting

12. Date of Next Meeting

Tuesday 12th September at 10am.

Meeting Closed 11.45am